

PASSENGER JOURNEY AT KANNUR AIRPORT (For Domestic Travel)



BEFORE YOU FLY:



Download Arogya Setu mobile app. <https://www.mygov.in/arogyasetu-app/> as advised by GOI. It is mandatory for entry into the Terminal (except for Children below 14 years). Also register your travel details in <https://covid19jagratha.kerala.nic.in>



Ensure Web check-in and carry printed/e-boarding pass, along with photo ID issued by Govt. Boarding pass is mandatory for entry into the Terminal.



Reach the Airport at least 3 hours prior to scheduled departure of your flight.



You will be allowed entry into the Terminal upto 4 hours prior to scheduled departure of your flight.

AT THE AIRPORT:

Pre-Entry:



It is mandatory to wear mask and gloves for entry into the Airport.



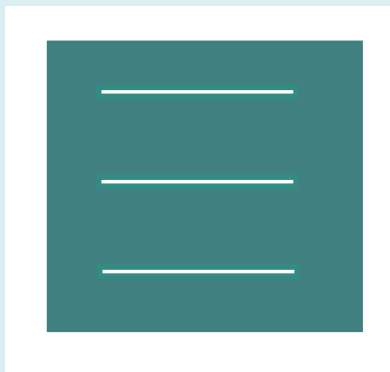
Arogya Setu app on your phone will be checked for the green “you are safe” message.



Thermal screening will be done by a health official.



Hand over your baggage for disinfection using a baggage disinfecting system



Maintain safe distance from others. Stand as per the floor marking.



Hold your boarding pass and photo ID in front of the camera at the entry point without touching the camera for security verification. Your boarding pass will be scanned or visually checked. Please lower your mask for verification by security personnel.

You can now enter the Terminal. Proceed to bag drop counter, if you have check-in baggage. Else, proceed for security check based on flight schedule

Bag Drop:

(Passengers with check-in bags)



Hold your boarding pass in front of the scanner at the airline counter. Airline Staff will verify your booking, validate ID, and accept baggage. Please do not touch the scanner and counter/glass panel.

Security Check:



Hold your boarding pass in front of the camera at security check.



Security person will verify and authorise. Boarding pass will not be stamped.



Place all your belongings in the trays and walk through the scanner.



Walk through the Door Frame Metal Detectors (DFMD) for screening.

Post-Security:



After security check, proceed to Security Hold Area (SHA). While sitting there please make note of the signages and maintain social distancing while sitting.

Boarding Gate:



When boarding is announced, follow safe distance markers and stand accordingly.



Airline staff will provide a safety kit consisting of masks, face shield and sanitiser. Please wear the new mask and deposit the used mask in the dedicated bin before boarding the flight.



Scan your boarding pass. Airline staff will verify, take a temperature scan and permit boarding.

Follow safe distance instructions in coach/on aerobridge

ARRIVAL AT DESTINATION:



Staggered, sequential disembarkation to avoid crowding. Follow the instructions of airline staff.



Maintain safe distance from others at aerobridge, ramp, escalators, elevators, Ramp, coach and baggage belt.



Undergo the mandatory health checks stipulated by the concerned state/UT for entering that state/UT. Follow the instructions of health officials.



Maintain safe distance at cab/bus boarding points.

ARRIVING PASSENGER AT KANNUR AIRPORT (DOMESTIC)



Staggered, sequential disembarkation distance from others to avoid crowding. health officials. Sanitise your hands using Follow the instructions of airline staff.



Follow airline staff's instructions while entering aerobridge or boarding a coach. Maintain social distancing inside aerobridge/coach.



Hand over your hand baggage to health staff for disinfection.



Proceed to thermal screening done by health officials. Sanitise your hands using sanitiser provided at prominent places.



Make sure that you are registered in Covid-19 Jagratha App using the link. <https://covid19jagratha.kerala.nic.in>. Submit self-declaration form and get your details captured by NIC officials at the data entry desk



Maintain safe distance from others at Aerobridge/ladder, ramp, coach, escalators, elevators, and baggage belt.



Book your vehicle from the authorised Pre-paid taxi counter, if needed. Please maintain social distancing and do not make any physical contact with the counter.



Maintain safe distance at cab/vehicle boarding points.